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"Hold yourself responsible for a higher standard than anybody else expects of you. Never excuse yourself."

- Henry Ward Beecher

BUSINESS PROCESS IMPROVEMENT BEST PRACTICES

The ABCs of Strategic Thinking

Best Practices in Process Improvement, Continuous Improvement, and Quality Improvement Programs require a Systems Thinking Approach™ such as this ABCs of Strategic Thinking does. Using our five key Strategic Thinking questions allows you to develop a comprehensive approach to this key core strategy of most organizations today. Integrating processes and people once this is followed, results in simplicity and flexibility in your organizational culture, as well as greater customer satisfaction and value.

Instructions:

Answer the following questions using one of the three responses below:

No = 1, Partially = 2, Yes = 3

Phase A. Where do we want to be (Ideal Future Vision)?

1. ___ Does each Business Process Improvement definition include starting with improving customer satisfaction?
2. ___ Does your organization have a Vision for the Business Process Improvement as to what the Ideal Future State looks like beyond just cost-reduction?
3. ___ Does the Vision include furthering simplicity as a more effective way of doing business?
4. ___ Is the elimination of bureaucracy to improve speed and flexibility part of your Vision? (top-down first, CEOs job, all management and other key jobs)
5. ___ Is the Business Process Improvement link back to senior management through a senior leadership change team on a monthly basis?

[CLICK HERE](#)

**to print the full 30 Questions of the Proven Best Practices of our
BUSINESS PROCESS IMPROVEMENT (The ABCs of Strategic Thinking) Self-Assessment**

GLOBAL PARTNER OF THE MONTH

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