



**HAINES CENTRE
for STRATEGIC
MANAGEMENT®**

Integrated Capabilities

Lines of Business:

Our Copyrighted
Business Excellence Architecture
(Built on the Baldrige Criteria)



Strategic Business Units



<p>1 Strategic and Systems Thinking Strategic Thinking - System - Systems Thinking Approach - Systems Thinking - Analytical Thinking - Simplicity - General Systems Theory - Chaos Theory - Systems Dynamics - Complexity Theory - Systems Theory - Critical Thinking</p>	Consulting Coaching	Public Events Executive Development	Books Materials	Assessment Instruments	Keynote Presentations Systems Thinking
<p>1 Culture Change: - Problem Solving - Culture Change - The Learning Organization - Cultural Change - Organizational Learning</p>	Consulting Coaching Development	Public Events Executive	Books Materials	Assessment Instruments Systems Thinking	Keynote Presentations
<p>2 Reinventing Strategic Planning: - Business Planning - Strategic Planning - Strategic - Strategy - Strategic Management</p>	Consulting Coaching Development	Public Events Executive	Books Materials	Assessment Instruments Systems Thinking	Keynote Presentations
<p>3 Leading Enterprise-Wide Change: - Change - Organizational Development - Change Management - Organization Development - Strategic Change - Enterprise-Wide Change</p>	Consulting Coaching Development	Public Events Executive	Books Materials	Assessment Instruments Systems Thinking	Keynote Presentations
<p>4 Creating the People Edge: - Human Resource Planning - People Management - Strategic HR Planning - Strategic HR Management - HR Planning</p>	Consulting Coaching Development	Public Events Executive	Books Materials	Assessment Instruments Systems Thinking	Keynote Presentations
<p>5 Achieving Leadership Excellence: - Leadership - Management Development - Leadership Development - Executive Development</p>	Consulting Coaching Development	Public Events Executive	Books Materials	Assessment Instruments Systems Thinking	Keynote Presentations
<p>6 Becoming Customer Focused: - Customer Focused - Strategic Marketing and Sales - Customer Service</p>	Consulting Coaching Development	Public Events Executive	Books Materials	Assessment Instruments Systems Thinking	Keynote Presentations
<p>7 Aligning Delivery and Distribution: - Organizational Design - Organizational Restructuring - Organization Restructuring - Organizational Structure - Organization Structure</p>	Consulting Coaching Development	Public Events Executive	Books Materials	Assessment Instruments Systems Thinking	Keynote Presentations
<p>8 Star Results: Customer Value: - Stephen Haines - Value-Added - Customer Value - Strategic Intent - Competitive Advantage</p>	Consulting Coaching Development	Public Events Executive	Books Materials	Assessment Instruments Systems Thinking	Keynote Presentations
<p>Positioning Your Organization In Its Marketplace To Achieve Both Sustained Business Excellence and Superior Results</p>	 www.Centre Consultant.com	 www.CentreTraining.com	 www.SystemsThinking Press.com	 www.SystemsThinking Assessments.com	 www.StephenHaines.com