

Personally Presented By
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Steve is the world's foremost authority and leader in the Systems Thinking Approach® to Strategic Management (Planning-People-Leadership-Change). He has led the Best Practices research, development, and expansion of Strategic and Systems Thinking for more than 25 years.

Steve is regularly invited to travel the world consulting with CEOs of progressive organizations, while keynoting and facilitating CEO and Executive Seminars as a distinguished and prolific author.

He is a U.S. Naval Academy graduate from the Legendary Leadership Class of 1968 and has been a Senior Executive with major corporations. Steve has a Masters in OD from George Washington University, and has completed doctoral work in Educational Psychology from Temple University in Philadelphia.

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Best Practices From Steve's 30 Year Career — All Based on The Systems Thinking Approach® to Group Facilitation

Group Facilitation—PART I The Systems Thinking Approach®

Overview

Case Study

Systems Thinking Approach®

Systems Thinking Concept
Group Facilitation Framework
Meetings Management

Facilitating Roles & Skills

Goals, Roles, & Teams
Structures
Facilitator Attributes & Professionalism
Key Facilitating Skills

Group Facilitation—PART II Problem Solving & Decision Making

Overview

Rounds

The Rollercoaster of Change
Decision Making
Problem Solving
- Trust Levels
Unique Skills
- Master Facilitator
- Secrets to Facilitation

Summary

Group Facilitation—PART III Conflict & Closure

Overview

Rounds

Facilitating Closure
Dealing with Difficult People
Conflict Management
Top 10 Tools

Summary

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